CENPATICO PROVIDER PORTAL TRAINING ANNOUNCEMENT

Cenpatico is pleased to announce web-based training sessions on the new enhanced web authorization request on the secure web portal for all Cenpatico providers (where applicable). This training will focus specifically on the following topics:

Enhanced Authorization Request
Secure Messaging

Training Information

You can participate from any location that has a telephone and high speed internet access. The trainings will be held on the date and timeslots listed below. **Please note, all times listed are Central Daylight Time (CDT)**.

Training Dates

Date	Time
Tuesday, August 11, 2015	10:00am – 11:00am CDT
Tuesday, August 11, 2015	2:00pm – 3:00pm CDT
Wednesday, August 12, 2015	10:00am – 11:00am CDT
Thursday, August 13, 2015	2:00pm – 3:00pm CDT

Registration

To register to attend a Web Claims Training - Cenpatico Provider Portal webinar:

1. Go to Cenpatico University ([www.cenpaticou.com)](www.cenpaticou.com).
2. Click **Secure Provider Portal**.
3. Click **Web Authorization Portal Training**.
4. Review and follow the on-screen step-by-step instructions.

Registration ends one day before the training, unless all slots have been filled.
Please Note: Each webinar registration is unique and can only be used by the individual that registered.

Attendance Instructions

We will be using the GoToTraining web-based training tool. Please take the appropriate steps to make sure that your system is prepared before the meeting begins. We will not be able to delay or postpone the meeting if you are having issues connecting to the meeting.

Please Note: Web portal access is not required to participate in this training, but you are welcome to create an account at http://provider.cenpatico.com. If you have any questions, comments, or concerns please feel free to contact Customer Service.