

# CENPATICO PROVIDER PORTAL TRAINING ANNOUNCEMENT

Cenpatico is pleased to offer two, topic-specific webinar series: (1) Web Claims Training; and (2) Web Authorizations Training on the secure web portal for all Cenpatico providers. In addition to basic portal navigation, the training will include how to access ICD-10-related information. Webinar topics will include, but not limited to:

- **Web Claims – Submission (including secondary claims), Tracking & Correction**
- **Web Authorizations – Submission, Tracking, & Viewing Processed Authorizations**

## Training Information

You can participate from any location that has a telephone and high speed internet access. The trainings will be held on the date and timeslots listed below. **Please note, all times listed are Central Standard Time (CST).**

## Training Dates

<b>Webinar Topic</b>	<b>Date</b>	<b>Time</b>
Web Authorizations	Tuesday, January 26, 2016	2:00pm – 3:00pm CST
Web Claims	Thursday, January 28, 2016	10:00am – 11:00am CST
Web Authorizations	Tuesday, February 2, 2016	10:00am – 11:00am CST
Web Claims	Thursday, February 4, 2016	2:00pm – 3:00pm CST

## **Registration**

To register to attend a Cenpatico Provider Portal webinar:

1. Go to Cenpatico University ([www.cenpaticou.com](http://www.cenpaticou.com)).
2. Click **Secure Provider Portal**.
3. Click **Web Claims Training** and/or **Web Authorizations Training**.
4. Review and follow the on-screen step-by-step instructions.

Registration ends one day before the training, unless all slots have been filled.

**Please Note:** Each webinar registration is unique and can only be used by the individual that registered.

## **Attendance Instructions**

We will be using the GoToTraining web-based training tool. Please take the appropriate steps to make sure that your system is prepared before the meeting begins. We will not be able to delay or postpone the meeting if you are having issues connecting to the meeting.

**Please Note:** Web portal access is not required to participate in this training, but you are welcome to create an account at <http://provider.cenpatico.com>. If you have any questions, comments, or concerns please feel free to contact Customer Service.