

## Provider Notification

### Welcome STAR Kids to Our Network- Effective 11/1/2016

#### WHAT

STAR Kids will be the first Medicaid managed care program specifically serving children and youth, age 20 or younger, who receive disability-related Medicaid. Superior HealthPlan will be one of the Managed Care Organizations available for STAR Kids members, while Cenpatico will manage the behavioral health benefits. The STAR Kids product will be effective on 11/1/2016. As a participating provider, you will continue to work directly with Cenpatico to receive applicable authorizations and claims payments.

#### HOW

In anticipation of this new product, we mailed you a STAR Kids cover amendment in February 2016 to include in your existing contract. We welcome your participation in our network and encourage you to contact us at [CBHNetworkDev@cenpatico.com](mailto:CBHNetworkDev@cenpatico.com) if you did not receive a packet.

#### WHEN

In June 2016, we will begin hosting training sessions to prepare our provider community for the STAR Kids program. The training dates and times will be posted on our website at <http://www.cenpatico.com/providers/texas/provider-tools/tx-notifications/?state=Texas>.

#### WHY

- Reduce potentially preventable events, including out-of-home residential care, through provision of care management and appropriate services.
- Coordinate with long-term services and supports provided outside of the member's health plan.
- Provide a plan for transitioning provision of benefits from STAR Kids to STAR+PLUS when the member turns 21.

#### WHERE

We are serving enrollees who live in any of these service delivery areas, Bexar, El Paso, Hidalgo, Lubbock, MRSA West, Nueces, and Travis.

#### QUESTIONS

A Texas Health and Human Services Commission representative will be calling providers over the next few months to verify participation in Cenpatico/Superior HealthPlan network, along with availability and office hours. We appreciate your cooperation with this state survey. Should you have questions or need additional assistance, please contact customer service at 1-866-218-8263 or email us at [CBHNetworkDev@cenpatico.com](mailto:CBHNetworkDev@cenpatico.com).