

## Provider Notification

### Welcome STAR+PLUS Behavioral Health Services to Our Network Effective 1/1/2017

#### WHAT

All members currently enrolled in the NorthSTAR program with Superior HealthPlan that are receiving their behavioral health benefits through Value Options, will now receive these benefits through Cenpatico under the STAR+PLUS program.

#### WHEN

The change will be effective January 1, 2017. Training for the STAR+PLUS program is scheduled to begin in the fall. The training dates and times will be posted on our website at <http://www.cenpatico.com/providers/texas/provider-tools/tx-notifications/?state=Texas>. Please plan to attend.

#### WHY

- Better coordination of care for medical and behavioral health services.
- Improve health outcomes.
- Achieve cost containment and efficiency.
- Reduce preventable events.
- Coordinate with long-term services and support provided outside the health plan.

#### WHERE

The transition from NorthSTAR to STAR+PLUS will occur in the following north Texas counties: Collin, Ellis, Dallas, Hunt, Kaufman, Navarro and Rockwell.

#### HOW

As a participating provider, you will receive applicable authorizations and claims payment from Cenpatico. If you are not a participating provider and are interested in joining our network, you may apply at [www.cenpatico.com](http://www.cenpatico.com) and click on the "Join Our Network" tab.

#### QUESTIONS

Enrollees may call you to ask if you are a participating provider, you should let them know you are a STAR+PLUS provider. Should you have questions or need additional assistance, please contact Customer Service at 1-866-218-8263 or email us at [CBHNetworkDev@cenpatico.com](mailto:CBHNetworkDev@cenpatico.com).