



Notice: Feb. 1, 2015, Change in Paper Claims Submission A MESSAGE FROM SUNFLOWER HEALTH PLAN

Effective February 1, 2015, paper claims for Front End Billing (FEB) must be submitted directly to Sunflower Health Plan using the addresses below. The State of Kansas Medical Assistance Program (KMAP) will no longer accept paper claims from KanCare providers. Beginning March 1, if KanCare providers submit paper claims to KMAP, the claims will be returned to the provider.

Sunflower Health Plan encourages its providers to submit electronic claims through the secure provider portal. Contact your designated provider relations representative if you need assistance.

Sunflower Health Plan and its benefit managers will accept paper claims at the following addresses starting February 1, 2015:

Sunflower	
Behavioral Health	Cenpatico Behavioral Health PO Box 6400 Farmington, MO 63640-3807
Dental	Dental Health & Wellness Claims: KS PO Box 1164 Milwaukee, WI 53201
Pharmacy	Sunflower Health Plan PO Box 4070 Farmington, MO 63640-3833
Transportation	LogistiCare Claims Dept. 2552 West Erie Driver Suite 101 Tempe, AZ 85282
Vision	OptiCare Managed Vision PO Box 7548 Rocky Mount, NC 27804
Medical, Institutional, NF/LTC, HCBS	Sunflower Health Plan PO Box 4070 Farmington, MO 63640-3833

Thank you for preparing your systems and your office staff for this change, effective February 1, 2015.

If you have questions about this bulletin or other provider resources, please contact your Provider Representative, or call our Service Center in Lenexa, Kansas, at 1-877-644-4623.

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