



Dear Valued Provider,

We would like to take this opportunity to inform you of recent changes to Cenpatico's provider overpayment/refund address and banking institution utilized to receive such payment. Please update your records with the new information below:

**POST OFFICE ADDRESS**

CENPATIO BEHAVIORAL HEALTH LLC  
P.O. BOX 3656  
CAROL STREAM, IL 60132-3656

**EXPRESS MAIL ADDRESS**

FIRST DATA – CHICAGO  
CENPATIO BEHAVIORAL HEALTH LLC: LBX 3656  
8430 W. BRYN MAWR AVE 3<sup>RD</sup> FLR  
CHICAGO, IL 60631

**SOUTH CAROLINA ASSIGNED LOCKBOX NUMBER IS 3656**

The banking institution has transitioned from Bank of America to Citibank. Bank of America accounts will remain open for approximately six months after this notification. This will allow all remaining items to clear their respective accounts. Afterwards, these accounts will be closed, and items will be returned to the sender. We appreciate your cooperation and assistance in advance during this transition. If you have any questions please contact provider services at (866) 534-5976.

Best Regards,

Network Operations