

Massachusetts Provider Notification

Dear Provider:

Cenpatico recently notified you of a requirement to submit the Rendering Provider in Box 24J on a CMS-1500 claim form. The notification also requested provider rosters.

Cenpatico has made a decision to revert back to billing requirements prior to the requested Sept. 1, 2015 changes. This was a result of additional research, as well as, input and questions received from our provider community.

Effective immediately, **YOU ARE NOT REQUIRED** to submit the Rendering Provider NPI in Box 24J on a CMS-1500 claim form. You should submit claims as you were prior to September 1, 2015.

We are reprocessing claims that have denied since September 1, 2015. There is no action required on your part. We estimate reprocessing to be completed by December 31, 2015.

Please disregard any previous requests for "Rosters"

We may, in the near future, requests rosters for other purposes but will provide sufficient time to submit

If you have any questions or concerns about claims or any other issues please contact Steve Stefanick, Network Manager at stefanick@cenpatico.com or Eric Goldstein, Director of Network Operations at egoldstein@cenpatico.com.

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