

**ATTENTION OHIO BEHAVIORAL HEALTH PROVIDERS**  
**BUCKEYE HEALTH PLAN MY CARE MEMBER TRANSITION OF CARE GUIDELINES**

As of May 1, 2014, Cenpatico will oversee the provision of covered behavioral health services, including authorizations, utilization management, and claims payment transactions for MyCare members enrolled with Buckeye Health Plan (Buckeye). It is our goal to partner with Ohio behavioral health providers in order to ensure each newly enrolled member in an existing course of treatment upon enrollment with Buckeye does not experience a disruption in their care. For this reason, Cenpatico has established a transition of care period which will be administered as follows:

1. Effective May 1, 2014, and as MyCare members are newly enrolled with Buckeye moving forward, Cenpatico will honor covered services provided to members in existing episodes of care with participating and non-participating providers for specific billing codes. This means Cenpatico will maintain the current provider and level of services documented in a members' behavioral health plan of care at the time of enrollment for 365 days or until there is a change in need or request from the member or provider.
2. Services that will continue to require authorization from Cenpatico, regardless of the transition of care period are as follows:

<b>Acute Care &amp; Outpatient Facility Services</b>	
Inpatient Admission	100, 101, 110, 114, 116, 124, 126, 130, 134, 136, 140, 144, 146, 150, 154, 156
Crisis Stabilization	100
Inpatient Eating Disorder	120, 130, 140, 150
ECT	901
Observation	760, 761, 762, 769
<b>Professional Services</b>	
ECT	90870
Psych Testing	96101, 96105, 96110, 96111
Neuropsych Testing	96116, 96118
<b>CMHC IOP / PHP Services</b>	
Partial Hospitalization (PHP)	S0201
Intensive Outpatient (IOP)	H0015

3. Participating and non-participating providers must adhere to Cenpatico's usual and customary MyCare authorization requirements for covered services provided to MyCare members that are not in existing and established episodes of care upon their initial enrollment. Cenpatico's MyCare Covered Services & Authorization Guidelines document can be found online at the following link:  
<http://mmp.bchpohio.com/home/medicare-medicaid-plan-info/>

Cenpatico is Buckeye Health Plan's MyCare Ohio (a Medicare-Medicaid Plan) behavioral health affiliate. Buckeye has delegated managing the provision of covered mental health and substance use disorder services to Cenpatico.

4. For services that require Cenpatico authorization during and after any member's applicable transition of care, providers should proceed as follows:
  - For services listed under the Acute Care & Outpatient Facility Services section in the table above, providers should call the Utilization Management Department at 1-800-224-1991 for telephonic review.
  - For all other service categories in the table above, providers should complete and fax the appropriate Outpatient Treatment Request (OTR) form to 1-877-725-7751. Cenpatico's MyCare OTRs can be found online at the following link:  
<http://mmp.bchpohio.com/home/medicare-medicaid-plan-info/>
  - Cenpatico will waive the prior authorization requirement for services that are provided on an emergency basis. In such instance, the provider must call Cenpatico at 1-800-224-1991 within twenty-four (24) hours, or the next business day in order to obtain an authorization.
5. Cenpatico will reimburse non-participating providers in accordance with applicable Medicare and Ohio Medicaid out of network reimbursement regulations.
6. Participating providers will be reimbursed in accordance with the terms of their agreement with Cenpatico.
7. Cenpatico's Network Development and Clinical Operations Department will be monitoring utilization provided to MyCare members, including services provided by non-participating providers. Outreach will be made to those providers rendering services on an out of network basis. It is highly recommended that non-participating providers contact Cenpatico's Network Development Department at 1-800-224-1991 to initiate the contracting and credentialing process in order to continue providing services to MyCare members in established courses of treatment and to obtain new member referrals.

Should you have any questions, do not hesitate to contact Cenpatico at the number below.

Regards,

Stephan Young  
Cenpatico Ohio Clinical Director

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Have Questions?  
Call us at 1-866-549-8289

[www.cenpatico.com](http://www.cenpatico.com)