



Claims Submission Policy Changes

In an effort to improve the accuracy and timeliness of our claims processes, Cenpatico is updating requirements for the submission of corrected claims.

Effective January 1, 2015, Cenpatico is changing our policy:

ALL CORRECTED CLAIMS MUST BE SUBMITTED ON AN ORIGINAL UB-04 OR CMS 1500 FORM AND BE FREE OF HANDWRITTEN OR STAMPED VERBIAGE.

The previous claim number should be referenced in field 64 of the UB-04 and 22 of the CMS 1500 as outlined in the NUCC guidelines.

The appropriate frequency code/resubmission code should also be billed in **field 4 of the UB-04 and 22 of the CMS 1500**. Omission of these data elements may cause inappropriate denials, delays in processing and payment.

Thank you for your partnership and for the quality care you provide to Cenpatico members.

*Have Questions?
Call us at 1-800-224-1991*

www.cenpatico.com