Mississippi CHIP
Provider Quick Reference Guide (QRG)

IMPORTANT PHONE NUMBERS

Customer Service/Authorizations
(866) 912-6285

Care Management/Quality Improvement
(866) 912-6285

Claims Customer Service
(866) 324-3632

Provider Relations
(866) 912-6285

IMPORTANT FAX NUMBERS

Outpatient Treatment Requests
(866) 694-3649

Care Management/Care Coordination
(866) 694-3730

Provider Relations
(866)739-3424

Appeals/Complaints
(866) 694-3649

Credentialing
(866) 739-3424

ADDRESS:

Cenpatico Mississippi Office
111 East Capitol Street
Suite 500
Jackson, MS 39201

Cenpatico Claims
PO Box 7600
Farmington, MO
63640-3824

Claim Appeals
12515-8 Research Blvd
Ste. 400
Austin, TX 78759

WEBSITES

Cenpatico
www.cenpatico.com

Magnolia Health Plan
www.magnoliahealthplan.com

Cenpatico Website Includes:
• Provider Resources/Forms
  Including the Provider Manual
• Directory Look-up
• Claim Submission and Claim
  Status look-up
• Member Eligibility
• E-Learning link
• Medical Necessity Criteria and
  Best Practices

Have Questions?
Call us at 1-866-912-6285