



March 16, 2016

Dear Participating Provider:

As a valued Cenpatico provider, we would like to invite you to join us at our Provider Orientation Webinar during the month of March. The orientation will cover the Initiation and Engagement of Alcohol and Other Drug Abuse Treatment. It is our goal to provide you and your office staff with the appropriate tools needed to ensure that our members have timely access to the services they need. We can accomplish this together by adhering to the Healthcare Effectiveness Data and Information Set (HEDIS) Best Practices. HEDIS is a set of performance measures regulated by the National Committee for Quality Assurance (NCQA).

Please consider joining one of the sessions below to become more familiar with HEDIS Best Practices:

Date	Time
Thursday 03/31/2016	11:00am – 12:00 pm
Thursday 04/07/2016	4:00pm – 5:00 pm

To join the conference, log onto Adobe Connect using the following URL:

<http://centene.adobeconnect.com/IETbestpracticetraining>

Be sure to enter as **“GUEST”**

The toll-free dial-in number is **855-351-5537** Enter access code: **1332288339**

If you have never attended an Adobe Connect meeting before, please test your connection:

https://centene.adobeconnect.com/common/help/en/support/meeting_test.htm

Thank you for being a part of the Cenpatico Behavioral Health Network. If you have any questions, please call Philip Tomas at **414-335-8524** or the Provider Inquiry Line at **800-589-3186**.

Sincerely,

Clinical Team

Have Questions?
1.800.589.3186

www.cenpatico.com