

## Massachusetts Provider Notification

Dear Provider:

You may have recently noticed a change in payment rates with your Cenpatico members.

Please see below for information regarding this issue.

Prior to going live with The CarePlus Product on January 1, 2014, participating providers were notified payment for these members would be at one hundred percent (100%) of the State Medicaid fee schedule in effect on the date of service. Our system was not configured as we had noted, but is now in process of being updated. Effective September 1, 2015, some providers will notice a change to their reimbursement based on these updates.

- Other specific rate updates include: Effective May 13, 2015 - When billing a covered E&M service, providers are required to include rendering provider modifier (see below), to ensure proper payment. A claims project will be initiated by Cenpatico to correct any claims that were incorrectly denied for claims received between May 13, 2015 and July 1, 2015 with a denial code of EXIM related to The E & M issue.
  - AF – Psychiatrist
  - SA – Nurse Practitioner
- Effective May 13, 2015 - Rate Update for Code H2015 for Community Support Service. Cenpatico has been paying off a Regulation for Early Intervention Services, which is not appropriate for MassHealth CarePlus members. We are now paying \$10 per 15 minute unit.
- Effective September 1, 2015 - If you are a Facility or agency billing Cenpatico for Professional Services - you are required to submit the Rendering Provider in Box 24J on a CMS-1500 claim form. If you have not sent in an updated provider roster you must do so in order for us to ensure we have all your providers loaded in our system. The roster must be submitted on the approved "Roster template". If you do not have a copy of this please contact Steven Stefanick, Network Manager at [sstefanick@cenpatico.com](mailto:sstefanick@cenpatico.com).
- If you have any questions please contact either Eric Goldstein, Director of Network Operations at [egoldstein@cenpatico.com](mailto:egoldstein@cenpatico.com) or Steven Stefanick, Network Manager at [sstefanick@cenpatico.com](mailto:ssstefanick@cenpatico.com).