

September 29, 2015

ATTENTION CENPATICO PROVIDERS

Effective October 1, 2015, Cenpatico will no longer require pre-authorization for at least 14 consecutive days for acute treatment and stabilization services (ASAM Levels 4, 3.7 & 3.5). This change is in response to the Substance Abuse and Recovery Law (Chapter 258 of the Acts of 2014). Please refer to Division of Insurance (DOI) Bulletin 2015-05; Access to Services to Treat Substance Use Disorders; Issued July 31, 2015 for more details. You may also visit their website at <http://www.mass.gov/ocabr/insurance/providers-and-producers/doi-regulatory-info/doi-regulatory-bulletins/2015-doi-bulletins/bulletin-2015-05.html>

In addition, preauthorization will not be required for early intervention, outpatient services, including medically assisted therapies, intensive outpatient and partial hospitalization services, residential or inpatient services (SA) and medically intensive inpatient services (SA).

Please refer to our (CSAG) for a more detailed explanation of the benefits now available to our members and provider expectations related to these changes at www.cenpatico.com. If you have additional questions, please contact: Steven Stefanick, Network Manager at stsefanick@cenpatico.com or Eric Goldstein, Director of Network Operations at egoldstein@cenpatico.com

Sincerely,

Network Management Team