

September 17, 2015

Dear Cenpatico Provider,

Effective November 1, 2015, Cenpatico will no longer reimburse for V-Codes when billed as the primary diagnosis. Per Medicaid and DBHDD regulations, in order to be considered for reimbursement, providers must bill behavioral health claims with a behavioral health diagnosis as the primary diagnosis. Billing with the appropriate behavioral health diagnosis will eliminate unnecessary claim denials and/or delayed reimbursements.

We appreciate and value your partnership with Cenpatico. Thank you for being a Network Provider serving the members of Peach State Health Plan. If you have questions about the information described in this letter, please call Provider Services at 1-800-947-0633.

Sincerely,

Angelia Hairston Network Manager