



PROVIDER NOTICE: New and Improved Front End Edits and Processing

Cenpatico Behavioral Health enhanced the edits in our claims processing system to more closely align with HIPPA standards and Georgia billing requirements. Until now, several edits have been considered “soft”, meaning that a claim could pass through the claims system even if the edits were not met. When these claims are turned to “hard” edits, billing errors will result in upfront claim rejections or a denial of the claim or claim lines in our processing system.

The following are a few examples of the edits that will be turned to “hard” edits effective January 1, 2016.

1. Claims submitted by non-CSB providers, or practitioner level specialist will no longer be accepted with “U” modifiers and claims will be denied.
2. Claims billed for services where no rate is found on the physicians fee schedule are considered non-covered and will no longer be reimbursed.

Having all fields accurate and complete on your claims will allow for prompt adjudication and payment. This will also eliminate resubmissions.

Thank you for partnering with Cenpatico Behavioral Health. We value our relationship with you and we continually strive to improve our processes. If you have additional questions, please call Provider Services at 1-800-947-0633.

Sincerely,

Angelia Hairston
Network Manager