



Change in IP/PRTF Initial and Continued Stay Process Change

Effective immediately all PRTFs and Inpatient Psychiatric Hospitals can submit their initial review and continued stay review information via fax or secure email. We recommend completing all clinical information on the Cenpatico review templates. Clinical information can be submitted to our secure email address at AUGKANSASUM@cenpatico.com. If you do not have the Cenpatico review template, please notify us AUGKANSASUM@cenpatico.com to request a copy.

Should you prefer to fax the clinical information, please submit your review template to 866-535-6974. Sunflower Utilization Managers will continue to follow up with a phone call to review the information submitted before authorization can be given. Thank you for partnering with Cenpatico. We value you as a network provider.

Best Regards,

Network Development Team