

DAODAS Carve-In FAQs and Scripts

Background													
<ul style="list-style-type: none"> Effective February 1, 2013, the South Carolina Department of Health and Human Services (SCDHHS) will begin including services through the Department of Alcohol and Other Drug Abuse Services (DAODAS) as part of the Managed Care Organization (MCO) responsibilities. Providers will be required to file claims for DAODAS services to the MCOs for enrolled members. Providers must verify eligibility and contact the applicable MCO for prior authorization, when required, before rendering services. 													
Question	Response												
<p><i>I read in the member newsletter about changes to services received through DAODAS. How does this impact me?</i></p>	<ul style="list-style-type: none"> <i>While there is no change in benefits, there will be changes for providers to file claims as well as the referral process.</i> <i>Beginning February 1, 2013, services provided through DAODAS will be covered by Absolute Total Care/Cenpatico instead of Fee for Service.</i> <i>Providers will need to verify eligibility and receive prior authorization from Absolute Total Care/Cenpatico before providing certain services. Also, providers will file claims with Absolute Total Care/Cenpatico instead of Fee for Service.</i> 												
<p><i>Will I have to pay anything when I receive DAODAS services?</i></p>	<ul style="list-style-type: none"> <i>There are no co-payments for children under 19 years of age.</i> <i>Adults 19 years of age and older will pay a \$3.30 copay for a physician's office visit.</i> 												
<p><i>What is DAODAS?</i></p>	<ul style="list-style-type: none"> <i>DAODAS is the Department of Alcohol and Other Drug Abuse Services. They offer a wide array of prevention, intervention and treatment services through a community based system of care.</i> <i>DAODAS subcontracts with 33 county alcohol and drug abuse authorities to provide direct services to citizens.</i> <i>DAODAS coordinates services for adolescents and adults who are preparing to leave alcohol and other drug inpatient treatment facilities, juvenile justice facilities or other residential settings, and to return home.</i> 												
<p><i>What county alcohol and drug abuse facilities (commissions) does DAODAS contract with to provide services?</i></p>	<ul style="list-style-type: none"> <i>All 33 DAODAS commissions will be contracted with Absolute Total Care/Cenpatico .</i> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">County</th> <th style="text-align: left;">Providers</th> </tr> </thead> <tbody> <tr> <td>Abbeville</td> <td>Cornerstone</td> </tr> <tr> <td>Aiken</td> <td>Aiken Center for Alcohol and Other Drug Services</td> </tr> <tr> <td>Allendale</td> <td>New Life Center</td> </tr> <tr> <td>Anderson</td> <td>Anderson/Oconee Behavioral Health Services</td> </tr> <tr> <td>Bamberg</td> <td>Dawn Center (Tri-County Commission on Alcohol</td> </tr> </tbody> </table>	County	Providers	Abbeville	Cornerstone	Aiken	Aiken Center for Alcohol and Other Drug Services	Allendale	New Life Center	Anderson	Anderson/Oconee Behavioral Health Services	Bamberg	Dawn Center (Tri-County Commission on Alcohol
County	Providers												
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	and Drug Abuse)
Barnwell	Axis I Center of Barnwell
Beaufort	Beaufort County Alcohol and Drug Abuse Dept
Berkeley	Ernest E. Kennedy Center
Calhoun	Dawn Center (Tri-County Commission on Alcohol and Drug Abuse)
Charleston	Charleston Center
Cherokee	Cherokee County Commission on Alcohol and Drug Abuse
Chester	Hazel Pittman Center
Chesterfield	Alpha Center
Clarendon	Clarendon Behavioral Health Services
Colleton	Colleton County Commission on Alcohol and Drug Abuse
Darlington	Rubicon Inc.
Dillon	Trinity Behavioral Care
Dorchester	Dorchester Alcohol and Drug Commission
Edgefield	Cornerstone
Fairfield	Fairfield Behavioral Health Services
Florence	Circle Park Behavioral Health Services
Georgetown	Georgetown County Alcohol and Drug Abuse Commission
Greenville	The Phoenix Center
Greenwood	Cornerstone
Hampton	New Life Center
Horry	Shoreline Behavioral Health Services
Jasper	New Life Center
Kershaw	Alpha Center
Lancaster	Counseling Services of Lancaster
Laurens	GateWay Counseling Center
Lee	Alpha Center
Lexington	LRADAC
Marion	Trinity Behavioral Care
Marlboro	Trinity Behavioral Care
McCormick	Cornerstone
Newberry	Westview Behavioral Health Services
Oconee	Anderson/Oconee Behavioral Health Services
Orangeburg	Dawn Center (Tri-County Commission on Alcohol and Drug Abuse)
Pickens	Behavioral Health Services of Pickens County
Richland	LRADAC
Saluda	Saluda Behavioral Health System
Spartanburg	Spartanburg Alcohol and Drug Abuse Commission
Sumter	Sumter Behavioral Health Services
Union	Union County Commission on Alcohol and Drug Abuse
Williamsburg	Williamsburg County Dept on Alcohol and Drug Abuse
York	Keystone Substance Abuse Services

<p><i>How do I know if a service requires prior authorization?</i></p>	<ul style="list-style-type: none"> • <i>Your provider or treatment facility will handle the prior authorization process for you.</i> • <i>They will contact Absolute Total Care/Cenpatico if the service requires prior authorization.</i>
<p><i>I have an appointment scheduled for <u>DOS before 2/1/13</u>. How will this affect me?</i></p>	<ul style="list-style-type: none"> • <i>The change does not take place until February 1, 2013 and will not have any effect on this appointment.</i> • <i>If you also have an appointment scheduled on or after February 1, 2013, there may be a grace period where your provider does not need to request prior authorization. The grace period will depend on the type of service and date of the appointment. Your provider should be aware of these requirements or can call Absolute Total Care/Cenpatico with questions.</i> • <i>Your provider will bill SCDHHS for this date of service.</i>
<p><i>I have an appointment scheduled for <u>DOS after 2/1/13</u>. How will this affect me?</i></p>	<ul style="list-style-type: none"> • <i>It depends on the date of the appointment and type of service. Appointments on or after February 1, 2013, may have a grace period and not require prior authorization from Absolute Total Care/Cenpatico. Your provider should be aware of these requirements and can call Absolute Total Care/Cenpatico with questions.</i> • <i>Your provider will bill Absolute Total Care/Cenpatico .</i>