

My Next Appointment

Date

Time

Provider Name

Location

Contact Number

It is important for you to keep this next appointment. Please contact the provider if you are unable to make the appointment.

Please call Cenpatico if you have any questions. Our toll-free number is 800-947-0633.



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Keeping Your Child Safe

Cenpatico's incentive program for children



Cenpatico's Incentive Program

Cenpatico wants all children to be healthy. We also want to keep them safe once they return home.

When children leave the hospital, it's vital for them to have follow-up care. They need to see their medication provider and their therapist. This is to make sure they are doing well once they return home.

We have created a program to help keep children safe once they leave the hospital. This program is for children ages 4-18.

Have Questions? Call us at 800-947-0633

Our staff will call while your child is still in the hospital. We can help with planning for when your child arrives at home. If needed, they can make referrals to doctors or mental health therapists. They can also help you find services in the area where you live.

After your child returns home, our staff will call to make sure your child has an appointment. It's vital for your child to see their provider within 7 days after they leave the hospital. They will ask if your child is taking their medicine. They will also ask if medicine is safely stored in the home. They will want to make sure that if any guns are in the home, they are locked up and stored away from your child.



How we reward you

When your child goes for their 7 day visit with the provider, they will receive a package from Cenpatico. The package contains a Build-A-Bear, a \$10 Wal-Mart gift card and children's book. The book is called "Me and My Feelings." It has blank pages in the back of the book. Your child can write down their thoughts or questions they may have for the provider.

Staff will call the provider to check that your child did go for their 7 day visit. Once the provider confirms the visit, Cenpatico will order your child their package. These gifts will be sent to your child's home address.

Follow-up phone calls will again be made by Cenpatico staff. They will ask questions about how your child is doing after the 7 day visit, and before other visits with the provider in the future.

We ask that you speak to staff whenever they call. Please answer their questions so we can give the best care possible to the children. We want to help keep children safe!

