

Provider Quick Reference Guide

Contacts

Vice President, Clinical Operations
Vice President, Medical Affairs
Clinical Director

Cindy Peterson, LCSW
Thomas Hamlin, MD
Claudia Sumrall, LCSW

Phone Numbers

Care Management/Customer Service
Claims Customer Service
Provider Relations- Lorie Stadtmiller

800-224-1991
877-730-2117
800-224-1991 ext. 24151

Faxes

Care Management
Authorizations
Appeals
Provider Relations

866-694-3730
866-694-3649
866-714-7991
866-719-7991

Cenpatico Ohio Office
175 S. 3rd Street, Suite 1200
Columbus, Ohio 43215
Phone: 800-224-1991

For Authorizations, Call 800-224-1991

All services except medication management by a prescribing provider and emergency services must be preauthorized. Providers should contact Cenpatico prior to services to obtain an authorization.

Members may self-refer to Community Mental Health Centers for outpatient services without prior authorization.

Billing and Reimbursement

Cenpatico Ohio Claims
PO Box 6150
Farmington, MO 63640
877-730-2117

Helpful Websites:

Cenpatico
www.cenpatico.com

Buckeye Community Health Plan
www.bchpohio.com